

PLACE  
STAMP  
HERE



CUSTOMER SERVICE DEPT.  
1057 S. VAIL AVE.  
MONTEBELLO, CA 90640

## THE FINEST SELECTION OF SHUTTERS ALL MADE IN THE USA

### SHUTTERS<sup>SMART</sup><sup>TM</sup>

PolyClad Wood Shutters

- Award Winning PolyCladWood Construction
- PolyClad Surface is Low Maintenance
- The only Wood Shutter with a Lifetime Warranty on the finish
- Strong Hardwood Construction just like a wood shutter

### ALLVIEW<sup>TM</sup>

Elegance Meets Green

- WoodTex finish captures the look and feel of wood shutters
- Splendor of shutters without the high price
- Unique rear tilt control system gives you wide open and clean views
- Made in the USA

### MIRAMONTE<sup>TM</sup>

Painted Wood Shutters

- Traditional 100% Hardwood Shutters
- Made in the USA Craftsmanship
- Eco-Friendly Water Based Paints
- Durable 4 Coat Baked in Finish Paint Technology

### MIRAMONTE<sup>TM</sup>

*Premier*

Stained Wood Shutters

- Select line of 100% North American Basswood Shutters
- Old World Craftsmanship
- Solid Wood without Lamination Lines or finger joints for a Natural Stain Effect
- Made in the USA

### WOODLAND<sup>TM</sup>

Preferred Wood Shutters

- Built with Hardwoods and Engineered Woods
- Elegantly combines both Style and Value
- Eco-Friendly Water Based Paints
- Made in the USA



[www.ShutterSMART.com](http://www.ShutterSMART.com)

ShutterSMART, a Division of US Polymers Inc.  
1057 S. Vail Ave. Montebello, CA 90640



ELEGANT CAREFREE GREEN



# ShutterSMART Lifetime Limited Warranty

ShutterSMART, a division of U.S. Polymers Inc. (USP), warrants to the original buyer, only, of USP Shutter Products that if installed, used and maintained according to USP's written instructions, the product will be free from manufacturing defects for the reasonable lifetime (fifteen years) of the Product, effective from the date of purchase by the original buyer, from an authorized USP dealer or retailer. No salesperson, dealer, retailer nor any representative of USP has the authority to modify this Warranty in any way, either verbally or in writing. No other warranties are made except as set forth herein, and said Warranty is limited by the following terms and conditions:

This Warranty shall remain in effect only if the Product has been installed, maintained, cleaned, treated and used correctly. This Warranty shall not apply if the Product has been damaged due to alteration, accident, misuse, misapplication, improper installation, abuse, normal wear and tear, exposure to the elements, improper maintenance or handling, fire, flood, or other Acts of God.

## LIMITED WARRANTY LIMITATIONS

- Product use: This Limited Warranty applies only in respect to Products that are used strictly for the purpose in which they were designed, manufactured, sold and intended. THIS LIMITED WARRANTY WILL NOT COVER ANY PRODUCTS WHICH ARE NOT PURCHASED FROM AN AUTHORIZED USP DEALER OR RETAILER WHO ACQUIRED THE PRODUCTS DIRECTLY FROM USP.
- Warranty Limitations: USP's liability is Limited solely and exclusively to repair or replacement, at USP's option, of all or any part of the defective Product. Under no circumstances shall USP be liable for consequential or incidental damages resulting from the defective Product. This includes, but is not limited to costs of removal and reinstallation, disassembly and/or reassembly, damage or injury to other property, labor costs for any purpose, or any other expense.
- Replacement Parts or Repairs: USP reserves the right to discontinue or change any of its Shutter Products as currently manufactured, at any time. If USP determines to make a replacement under the terms of this Limited Warranty and exact replacements are not available, USP reserves the right to substitute a part or parts of equal quality at its sole option.

## EXCLUSIONS FROM LIMITED WARRANTY COVERAGE

The following are excluded from coverage under this Limited Warranty:

- Exposure to air pollutants and normal atmosphere conditions may cause vinyl surfaces to gradually suffer an accumulation of surface dirt and stains. These are normal occurrences and are not covered under USP's Limited Warranty.
- Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.
- Any damage to the Shutters or components of the Shutters caused by settlement or structural defects of the building in which they are installed.
- Any damage caused by wind, hail, lightning, rain, or other Acts of God, intentional acts, accidents, negligence, exposure to harmful chemicals or pollutants.
- Any damage or defect caused by any person, licensed or not, who, after the Product's manufacture, handled, transported or installed the USP Shutter Product, regardless of that persons relationship to USP.
- Any Shutter which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of USP.
- Any shutter that has been exposed to excessive sources of heat.
- Any Shutter Product that is manufactured outside of USP's normal, standard factory specifications. This shall include, but not be limited to, custom manufactured Shutter Products for unusually shaped, or abnormally large applications.

In the event that any part or provision of this limited warranty shall conflict with any present or future law, statute, ordinance, regulation or ruling, the latter shall prevail; provided, however, that the part or provision of this agreement which is effected shall be curtailed and limited only to the extent necessary to bring it within the requirements of law, and all other parts and provisions of this limited warranty shall remain in full force and effect.

For service under this Limited Warranty, please contact U. S. Polymers, Inc., 1057 S. Vail Ave. Montebello CA 90640, telephone (323) 728-3023. Please have available the proof of purchase and the purchase date and location from an authorized USP dealer or retailer, in addition to a detailed description of the problem. USP shall not be liable for shipping costs for Product inspection, service or repair, and is not liable for damages or loss occurring during shipping.

## MAINTENANCE AND CARE INSTRUCTIONS

ShutterSMART's PolyClad Hardwood shutter is a very low maintenance product. Like any home furniture, we recommend you use care when handling your shutters. An occasional dusting or cleaning should keep your shutters looking like new for years to come. When cleaning, use a moist towel that will remove all dust. Soap and water or other non abrasive household cleaners will work well. Do not use abrasive liquids or acetone based cleaning solutions.

For proper cleaning, open shutter panel and close the louvers upward. Clean both sides of the shutter using a moist cloth. Then tilt the louvers downward and clean the shutters in this position to ensure both sides are completely clean. An occasional cleaning of the surface will keep dirt accumulation and any staining off the product.

Congratulations on your purchase of our award winning PolyClad Hardwood shutters. We hope you enjoy your shutters for years to come. Please complete and sign the Warranty Registration card attached, and return it to Manufacturer within thirty (30) days of purchase.

# Miramonte Lifetime Limited Warranty

All Wood Shutter Products made by U.S. Polymers, Inc. (USP) come with a limited lifetime warranty on material defects and workmanship for as long as the original purchaser owns the shutters, provided that such products were properly installed and maintained. Any resale or other transfer of the product and/or materials voids this warranty.

**Miramonte Painted Wood Shutters and Miramonte Premier Wood Shutters** come with a 5-year limited warranty on color fastness of paints and 3-year on color fastness of stains. This warranty does not cover any conditions or damages resulting from exposure to elements, excessive heat or humidity, fading or discoloration over time. Wood is a natural product and may have characteristic differences in the grain, pattern variation in the profile and paint effect. This is considered an enhancement to the beauty of natural wood and is not a material defect. No salesperson, dealer, retailer nor any representative of USP has the authority to modify this Warranty in any way, either verbally or in writing. No other warranties are made except as set forth herein, and said Warranty is limited by the following terms and conditions:

This Warranty shall remain in effect only if the Product has been installed, maintained, cleaned, treated and used correctly. This Warranty shall not apply if the Product has been damaged due to alteration, accident, misuse, misapplication, improper installation, abuse, normal wear and tear, exposure to the elements, improper maintenance or handling, fire, flood, or other Acts of God.

## LIMITED WARRANTY LIMITATIONS

- Product use: This Limited Warranty applies only in respect to Products that are used strictly for the purpose in which they were designed, manufactured, sold and intended. This limited warranty will not cover any products which are not purchased from an authorized USP dealer or retailer who acquired the products directly from USP.
- Warranty Limitations: USP's liability is Limited solely and exclusively to repair or replacement, at USP's option, of all or any part of the defective Product. USP reserves the right to ask for products to be shipped back for inspection and repairs. Under no circumstances shall USP be liable for consequential or incidental damages resulting from the defective Product. This includes, but is not limited to costs of removal and reinstallation, disassembly and/or reassembly, damage or injury to other property, labor costs for any purpose, or any other expense.
- LIMITATIONS ON LIABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE HEREOF, EXPRESSLY OR IMPLIED, WRITTEN OR ORAL, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF** merchantability or fitness for a particular purpose, whether or not arising from any trade usage or course of viewing, with respect to the products of manufacturer. In no event shall manufacturer be liable for loss of profits, indirect, special or consequential damages arising out of any product covered by this warranty, or incidental damages, including without limitation loss of use, loss of time or inconvenience, or other expenses. In no event shall manufacturer's liability herein exceed the cost of the product. Some states do not allow the exclusion of limitation of incidental damages, so the above limitations or exclusions may not apply to you.
- Replacement Parts or Repairs: USP reserves the right to discontinue or change any of its Shutter Products as currently manufactured, at any time. If USP determines to make a replacement under the terms of this Limited Warranty and exact replacements are not available, USP reserves the right to substitute a part or parts of equal quality at its sole option.

## EXCLUSIONS FROM LIMITED WARRANTY COVERAGE

The following are excluded from coverage under this Limited Warranty:

- Any conditions or damages resulting from exposure to elements, excessive heat or humidity, fading or discoloration over time
- Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.
- Any damage to the Shutters or components of the Shutters caused by settlement or structural defects of the building in which they are installed.
- Any damage caused by wind, hail, lightning, rain, or other Acts of God, intentional acts, accidents, negligence, exposure to harmful chemicals or pollutants.
- Any damage or defect caused by any person, licensed or not, who, after the Product's manufacture, handled, transported or installed the USP Shutter Product, regardless of that persons relationship to USP.
- Any Shutter which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of USP.
- Any shutter that has been exposed to excessive sources of heat.
- Any Shutter Product that is manufactured outside of USP's normal, standard factory specifications. This shall include, but not be limited to, custom manufactured Shutter Products for unusually shaped, or abnormally large applications. In the event that any part or provision of this limited warranty shall conflict with any present or future law, statute, ordinance, regulation or ruling, the latter shall prevail; provided, however, that the part or provision of this agreement which is effected shall be curtailed and limited only to the extent necessary to bring it within the requirements of law, and all other parts and provisions of this limited warranty shall remain in full force and effect.

For service under this Limited Warranty, please contact U. S. Polymers, Inc., 1057 S. Vail Ave., Montebello, CA 90640, telephone (323) 728-3023. Please have available the proof of purchase and the purchase date and location from an authorized USP dealer or retailer, in addition to a detailed description of the problem. All warranty requests must be submitted in writing. USP shall not be liable for shipping costs for Product inspection, service or repair, and is not liable for damages or loss occurring in shipping.

## Maintenance And Care Instructions For Miramonte Wood Shutters

Like any home furniture, we recommend you use care when handling your Miramonte wood shutters. Regular dusting and cleaning should be done. When cleaning, dust or use a slightly moist cloth. Do not use cleaning solutions or abrasive liquids. For proper cleaning, open shutter panel and close the louvers upward. Clean both sides of the shutter using a slightly moist cloth. Then tilt the louvers downward and clean the shutters in this position to ensure both sides are completely clean. An occasional cleaning of the surface will keep dirt accumulation and any staining off the product.

Congratulations on your purchase and we hope you enjoy your shutters for years to come.



## WARRANTY REGISTRATION MAIL IN FORM or Register Online at [www.shuttersmart.com](http://www.shuttersmart.com)

Complete and Mail this Warranty Card to Validate Product Warranty within 30 Days of Product Installation **\*REQUIRED**

*Name	*Sales Person/Dealer Name
*Address	*Dealer Address
*City	*City
*State	*State
*Phone	*Phone
	*Zip

Please include your email address to receive a **FREE Gift Card**. Any information you provide will not be used for other purposes. We are committed to protecting your privacy.

\*Product Purchased:  ShutterSMART  AllView  Miramonte  Miramonte Premier  Woodland  
 Other, please specify \_\_\_\_\_

\*Customer Signature

Date

Contractor & Installer Signature

Date